Jenkins User Success Stories

- Healthcare technology
- Open source software
- IT software and development
- DevOps-as-a-service
- Enterprise log management
- Advanced engineering services

Jenkins is the way
Welcome!

Our global showcase, JenkinsIsTheWay.io, is devoted to sharing how developers and engineers build, deploy, and automate great stuff using Jenkins.

Our first ebook, published in 2020, focused on select user stories of how Jenkins users accelerate their development initiatives across industries. This ebook, our first in 2021, celebrates developers who are creating software to help fuel a variety of companies, like large enterprises needing to better manage their inventory or innovative tech firms looking to advance technologies and healthcare initiatives during a pandemic.

Profiled here are software engineers from around the globe in outfits large and small, creating custom, scalable solutions powered by Jenkins. These half-dozen stories shine a spotlight on how Jenkins users solve unique software development and DevOps challenges in the global Information Technology sector.

We realize that it’s not enough to develop software that merely meets today’s challenges: these innovations need to evolve to meet the hurdles we’ll face tomorrow, too.

There are so many stories illustrating how Jenkins community members build next-generation software solutions that we could have published a dozen ebooks. We hope that you find some of these use cases inspiring enough to try Jenkins for yourself.

Thank you for sharing and being part of our community.

Alyssa Tong
Jenkins Events Officer 2020
and Advocacy & Outreach SIG
Jenkins Is The Way to build and release faster.

SUMMARY
Red Hat provides open source software products to enterprises. Jenkins allowed them to automate mundane tasks so developers can focus on more important things, like optimizing and innovating.

CHALLENGE
Automatically run the software development process at a specific time while accommodating enough room for quality checks — all while avoiding having production come to a full halt while waiting for stakeholder approval.

SOLUTION
With Jenkins' help, Red Hat was able to accelerate the delivery of higher-quality enterprise software to their customers and the open source community.

"Jenkins made our release process faster than ever."
Buvanesh Kumar
Software Engineer
Red Hat

RESULTS
Automated error reporting and customization helped us save time with each release

Ability to focus on important things because we were able to automate the boring stuff by almost 99%

Releases are now 5x faster thanks to Jenkins

Read Buvanesh Kumar's user story at JenkinsIsTheWay.io
Jenkins Is The Way
to build industry-leading log management.

SUMMARY
Graylog’s log management solution fuels tens of thousands of enterprise installations worldwide. They leverage the power and flexibility of Jenkins’ latest features to enhance their current DevOps environment.

CHALLENGE
To upgrade Graylog’s Jenkins installation with the latest version and enable expanded use of infrastructure-as-code; ensure quick and straightforward disaster recovery for Jenkins; provide visibility for all during the release process.

SOLUTION
Use Jenkins to establish a flexible, modern, and more efficient DevOps platform for Graylog, a leading log management platform for the enterprise.

"Jenkins’ flexibility is its real power. When you have complex needs like we do, you need something that can handle anything you can throw at it."

Donald Morton
Build & Release Manager
Graylog

GRAYLOG: Enterprise log management

Read Donald Morton’s user story at JenkinsIsTheWay.io

RESULTS
Maintainability of job improved through infrastructure-as-code
Increased upgrades from ‘never’ to ‘within minutes’
Observability of builds increased through Blue Ocean UI
Jenkins Is The Way to tackle any challenge.

SUMMARY
ITK-Engineering is a tech company that develops tailored software programs for customers in various industries. With each project team creating its own workflows and toolchain, they build a company-wide solution.

CHALLENGE
To enable software teams to provide high-quality software with fast delivery cycles for very complex domain-specific problems, they needed a solution that was well tested, widely used, and very flexible.

SOLUTION
One CI to rule them all: Jenkins provided a common CI/CD platform for all different kinds of projects and technology domains.

RESULTS

- Increased number of builds for each project and more automated builds
- Ability to measure general project improvements through metrics
- Increased motivation for projects to improve their CI/CD pipelines, because it works!

“I don’t think we could have done this with any other CI/CD tool. Jenkins, you rock!”

Mark Baumann
DevOps Engineer
ITK Engineering

Read Mark Baumann’s user story at JenkinsIsTheWay.io
Jenkins Is The Way to experiments and eternity.

SUMMARY
Cloudologia is a cloud consulting firm specializing in DevOps-as-a-Service. With Jenkins, they were able to boost their software development cycle by creating a unified CI/CD system.

CHALLENGE
To ensure that the release and deployment pipelines for Jenkins would accommodate 50+ teams of developers, all accessing centralized system settings.

SOLUTION
Cloudologia relied on Jenkins to create a centralized system for multiple development teams that is easy to deploy in numerous clouds like AWS, GCP, and Azure.

“Jenkins solved all of our business problems and saved tons of $$$.”
- Eugene Starchenko
  CTO
  Cloudologia

Autorelease Jenkins Pipeline with a single click of a button

The system is now managed and supported by just two engineers

Shortened onboarding for deployment & build release cycles from one week to a single day

Read Eugene Starchenko’s user story at JenkinsIsTheWay.io
Jenkins Is The Way to automate everything.

SUMMARY
EHS creates technology solutions for better healthcare in Jordan. Services needed to be accelerated during the COVID pandemic.

CHALLENGE
Automate the deployment steps to speed up methods of getting healthcare and safety information to Jordanian citizens.

SOLUTION
Accelerating DevOps from QC, UAT, and staging with the help of Jenkins.

“Jenkins has the ability to be integrated with the other solutions we already had and can be easily used in all automation projects.”

Yazeed AL-Smadi
DevOps Team Lead
Electronic Health Solutions

RESULTS
Easy to trace existing build issues and to debug code issues

DevOps problem tickets reduced by over 90% with Jenkins

Less effort required; testing without human interaction

Read Yazeed AL-Smadi’s user story at JenkinsIsTheWay.io
Jenkins Is The Way
to keep IBM always on.

SUMMARY
IBM used Jenkins to simplify their testing, build, and deploy processes, keeping them consistent across the board.

CHALLENGE
To simplify the build and testing pipeline for IBM software engineers and developers and help them manage many nodes on a large scale.

SOLUTION
IBM uses Jenkins pipelines for each of their builds and relies on the flexibility and countless plugin features to continually improve their processes.

“Jenkins is a huge part of our DevOps journey. It allows us to streamline and standardize so that we can focus elsewhere.”

Alec Rieger
Lead Software Engineer
IBM

RESULTS
Consistency in the way projects are built, tested and versioned

Jenkins handles running the static code analysis, testing, and git versioning

Shortened development and improved release cycles

Read Alex Rieger’s user story at JenkinsIsTheWay.io
Thank You To Our Sponsors

The Continuous Delivery Foundation (CDF) serves as the vendor-neutral home of many of the fastest-growing projects for continuous integration/continuous delivery (CI/CD). It fosters vendor-neutral collaboration between the industry’s top developers, end-users and vendors to further CI/CD best practices and industry specifications. Its mission is to grow and sustain projects that are part of the broad and growing continuous delivery ecosystem. For more information, visit https://cd.foundation/

CloudBees, the enterprise software delivery company, provides the industry’s leading DevOps technology platform. CloudBees enables developers to do what they do best: Build stuff that matters while providing peace of mind to management with powerful risk mitigation, compliance and governance tools. Used by 50% of the Fortune 100, CloudBees is helping thousands of companies harness the power of “continuous everything” while getting them on the fastest path from great ideas, to great software, to amazing customer experiences, to being a business that changes lives. For more information, visit www.cloudbees.com

About Jenkins

Jenkins is the leading open source automation server supported by a large and growing community of developers, testers, designers and others interested in continuous integration, continuous delivery and modern software delivery practices. Built on the Java Virtual Machine (JVM), it provides more than 1,500 plugins that extend Jenkins to automate with practically any technology software delivery teams use. In 2019, Jenkins surpassed 200,000 known installations making it the most widely deployed automation server. For more information, visit https://www.jenkins.io/

Tell us your user story, and get your limited series Jenkins t-shirt.
Visit www.JenkinsIsTheWay.io